



# City of Oshkosh

## Tax Billing and Collection Information

**1. Tax Collector Name:**

City of Oshkosh

**2. Phone:**

920-236-5025

**3. E-Mail:**

tax@oshkoshwi.gov

**4. What are your business hours?**

8:00 am – 4:30 pm M-F

**5. Is your office open year-round?**

Yes

**6. Physical Street Address:**

215 Church Ave, Oshkosh WI 54901

**7. Mailing Address:**

PO Box 1130, Oshkosh WI 54903-1130

**8. What are the tax installments due dates and penalty dates?**

<u>Installment</u>	<u>Due</u>	<u>First Date Late</u> <u>(5 business day grace)</u>
1	01/31/2025	02/10/2025
2	03/31/2025	04/08/2025
3	05/31/2025	06/09/2025
4	07/31/2025	08/08/2025

**9. Is there a fee to provide tax information over the phone or by email?**

No, however, all tax information can be obtained at: [City Information Inquiry - City of Oshkosh](#)

**10. How do I obtain a copy of my tax bill?**

Copies of bills can be obtained free of charge at the following website: [City Information Inquiry - City of Oshkosh](#)

**11. Do you accept US postmark?**

Payments are posted when received per City Ordinance 12-6 and State Statute 74.12.

**12. Can I pay my tax bill online?**

Yes, you can pay your bill online at [Online Bill Pay - City of Oshkosh](#)

**13. What forms of payments do you accept?**

In person forms of acceptable payments are cash and check. Online payments are accepted with credit/debit card or e-checks, for an additional fee.

**14. How do you handle overpayments?**

A refund will be mailed to the owner of record on average in 2-3 weeks after payment is received.

**15. How do you handle short payments?**

Payments are applied to the tax bill; it is the property owner's responsibility to ensure payments are paid in full. Current balance information is available at the following website: [Online Bill Pay - City of Oshkosh](#)

**16. What if any Real Estate tax bill installment is not paid on time?**

If any of the four installments is not fully paid by its respective due date, the unpaid principal balance is charge 1% monthly interest calculated from February.

**17. Can you waive/forgive some of the interest and penalty I am being charged?**

No. Wisconsin state statutes 74.11 & 74.12 set interest and penalties on delinquent tax amounts and they must be applied equally to all taxpayers. Treasurers do not have the discretion to waive interest or penalty for hardship or because you have never been late before. There are only two limited exceptions laid out in state law: Severe Postal Error (very specific situations); and Active Military Deployment of 90+ days over the period.

**18. Who collects your delinquent taxes?**

Winnebago County collects after July 31.

**19. Do you and/or the county have websites?**

The City of Oshkosh website: [Home Page of The City of Oshkosh Official Website](#)

The Winnebago County website: [Welcome to Winnebago County | Winnebago County, Wisconsin](#)

**20. Does the website provide current tax amounts?**

Yes, all amounts due are real time:

City of Oshkosh: [City Information Inquiry - City of Oshkosh](#)

Winnebago County: [Property Information | Winnebago County, Wisconsin](#)

**21. How do I change my mailing address?**

Contact the City Assessor's Office at (920) 236-5070 or e-mail your change to [assessor@oshkoshwi.gov](mailto:assessor@oshkoshwi.gov).

**22. How are my taxes calculated?**

Your tax bill includes four taxing jurisdictions: the City of Oshkosh, Winnebago County, Oshkosh Area School District, and Fox Valley Technical College. Each jurisdiction has an elected council or board that sets its levy. This levy determines the mill rate, which is the ratio of the levy to the municipality's assessed value. This mill rate is applied to the assessed value of your property to calculate the tax amount owed to each jurisdiction. The City of Oshkosh collects the total tax and disburses the appropriate shares to each relevant jurisdiction.

**23. Can I dispute my tax bill?**

Tax bills are calculated based on the property's assessed value as of January 1st. Each spring, the Assessor's Office sends assessment notices if there are changes in assessed value. If you disagree with your assessment, contact the Assessor's Office promptly upon receiving the notice. Once tax bills are issued, the appeal period for assessed value has already ended.

**24. Can I apply for a lottery credit after I receive my tax bill?**

Yes, the Department of Revenue lottery credit application form, and answers to common questions, can be found at: [DOR Wisconsin Lottery and Gaming Credit Program](#)

Forms are also available at the Collections counter at City Hall. For a credit on your current tax bill, the form needs to be received by the City of Oshkosh by January 31. If you submit after that date, you will need to send the late lottery credit form directly to the Department of Revenue (see #7 at the DOR website listed above.)

**25. Where do I find information for income tax credits or other tax credit/assistance I may qualify for?**

The Wisconsin Department of Revenue administers these programs. You will need to contact them directly. The back of your tax bill lists the contact information for each credit.

**26. I would like to understand Wisconsin's Property Tax system better. Do you have literature for me to read?**

The UW Extension Local Government Center put together a comprehensive and easy to read summary overview of the property tax system in Wisconsin. Read it [here](#).

The Wisconsin Counties Treasurer's Association also has a very informative website that you may find helpful in answering some of your questions. Navigate to the site [here](#).