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FOR IMMEDIATE RELEASE

New 2023 Community Survey open for Oshkosh residents
All residents are encouraged to participate

OSHKOSH, Wis., May 5, 2023 – The city of Oshkosh is conducting a comprehensive quality of life survey for all residents beginning today. The survey was designed to provide a baseline of how the city government is serving residents, to gauge perceptions of the city of Oshkosh, and to make comparisons with peer cities. Residents are invited to complete the survey online by visiting <https://polco.us/oshkosh23op>. Some residents have already received the survey by mail as part of a sample group. The survey is open to all residents beginning today, May 5th, through Friday, May 19th.

City staff have been working with independent consultant, the National Research Center at Polco, to develop the survey. The survey, known as the National Community Survey (NCS), allows the city of Oshkosh to benchmark residents' opinions against other similar communities. The survey includes questions about quality of life in the community, local policies, demographics, ratings of local government services and resident use of services. The survey takes about 15 minutes to complete. Survey responses are confidential and no identifying information will be shared.

The NCS is a scientific survey format used in more than 350 jurisdictions across 46 states. Oshkosh has been conducting citizen surveys annually since 2009, and 2023 marks the second year that Oshkosh has utilized the NCS format. Survey results are expected in mid-June and will be used to inform and identify priorities for future planning and how best to allocate resources. Survey results will be made available via the city of Oshkosh website. Residents with questions about the survey may contact the City Manager's office by phone at (920) 236-5002 or by email at citymgr@ci.oshkosh.wi.us.

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