

# CITY OF OSHKOSH UTILITIES

## PAYMENT OPTIONS

- ONLINE:**
- Multiple payment methods are accepted on the City website
  - Website Address → → <https://www.oshkoshwi.gov/UtilityBilling/PaymentOptions.aspx>

**AUTO-PAY:** • Applications to enroll your bank account for automatic payments are available online or at City Hall

**IN PERSON:** • Regular business hours, between the hours of 8:00 a.m. to 4:30 p.m. - visit City Hall, 215 Church Avenue  
 • After Hours - Please use the secure drop box connected to the city hall building, adjacent to the main door

**MAIL:** • Mail all utility payments to: City of Oshkosh Utilities, PO Box 94350, Palatine IL 60094-4350  
 • Postmark dates are not accepted as payment dates, payments must be received by the due date  
 • **Make checks payable to: "CITY OF OSHKOSH"**

**PHONE:** • 1-800-272-9829 (Jurisdiction Code = 6720) Payments made by phone require a 12-digit account number  
 • The last 6-digits of the account number is your customer ID number  
 • Note: If your customer ID is not 6-digits, enter zeros as a place holder like the example below  
 Example: If your customer number is only 9999, then you enter 009999

## EMERGENCIES

**REGULAR BUSINESS HOURS EMERGENCIES: 1-920-232-5325**  
**AFTER HOURS EMERGENCIES: 1-920-236-5165**

### WATER RATES - EFFECTIVE FOR SERVICE ON AND AFTER JUNE 1, 2023

#### Billed Monthly

METER SIZE	SERVICE CHARGE	PUBLIC FIRE PROTECTION CHARGE	METER SIZE	SERVICE CHARGE	PUBLIC FIRE PROTECTION CHARGE
A 5/8"	\$9.94	\$4.07	G 3"	\$59.00	\$61.00
B 3/4"	\$9.94	\$4.07	H 4"	\$86.00	\$102.00
C 1"	\$15.00	\$10.50	I 6"	\$145.00	\$204.00
D 1 1/4"	\$21.00	\$16.00	J 8"	\$211.00	\$326.00
E 1 1/2"	\$25.00	\$21.00	K 10"	\$299.00	\$488.00
F 2"	\$40.00	\$33.00	L 12"	\$386.00	\$651.00

  

<u>WATER VOLUME CHARGE</u>					
FIRST	1,000 CU. FT.	\$6.10	per 100 CU. FT.		
NEXT	2,300 CU. FT.	\$5.80	per 100 CU. FT.		
NEXT	63,300 CU. FT.	\$5.60	per 100 CU. FT.		*100 CU. FT. = 748 Gallons
OVER	66,600 CU. FT.	\$5.05	per 100 CU. FT.		

### SEWERAGE RATES - EFFECTIVE FOR SERVICE ON AND AFTER JANUARY 1, 2025

#### Billed Monthly

METER SIZE	SERVICE CHARGE	METER SIZE	SERVICE CHARGE	METER SIZE	SERVICE CHARGE
A 5/8"	\$12.39	F 2"	\$49.02	K 10"	\$661.31
B 3/4"	\$12.39	G 3"	\$85.65	L 12"	\$922.97
C 1"	\$20.24	H 4"	\$137.99		
D 1 1/4"	\$26.78	I 6"	\$268.82		*100 CU. FT. = 748 Gallons
E 1 1/2"	\$33.32	J 8"	\$425.81		

SEWERAGE VOLUME CHARGE: \$7.12 per 100 CU. FT. • DEDUCT METER MONTHLY CHARGE: \$1.67

### STORMWATER RATES - EFFECTIVE FOR SERVICE ON AND AFTER JANUARY 1, 2025

#### Billed Monthly

\$20.32 PER EQUIVALENT RUN-OFF UNIT (ERU)

ERU - SMALL (TR1) RESIDENTIAL (IMPERVIOUS AREA < 1,750 SQ. FT.) =	0.67 ERU
ERU - AVG (TR2) RESIDENTIAL (IMPERVIOUS AREA ≥ 1,750 SQ. FT. and ≤ 3,750 SQ. FT.) =	1.00 ERU
ERU - LARGE (TR3) RESIDENTIAL (IMPERVIOUS AREA > 3,750 SQ. FT.) =	1.33 ERU
ERU - OTHER (TR0) = IMPERVIOUS AREA (SQ. FT.) / 2,817 SQ. FT.	
ERU - UNDEVELOPED PROPERTIES = NO CHARGE	

**RETURN CHECK FEE: \$35.00**

**A LATE PAYMENT CHARGE OF 1% PER MONTH OF THE BILL BALANCE WILL BE ADDED TO BILLS NOT PAID BY THE DUE DATE.**