



ROUTE MAP & USER GUIDE

GO TRANSIT

Welcome Aboard!

GO Transit is here to serve you. Our mission is to provide reliable, affordable and accessible public transportation options to support the community's mobility needs.

Did you know?

- GO Transit provides over 1 million rides per year
- Our clean diesel buses operate at near-zero emissions standards.
- GO Transit services are funded by the City of Oshkosh, Winnebago County, State of Wisconsin, Federal Transit Administration, and passenger fares.
- GO Transit buses carry over 9,000 bikes/year
- Mass transit in the City of Oshkosh dates back to the late 1800's

Bus Riding Facts

Serving Size: Unlimited	
Amount Per Serving: 1 ride	
Amount Per Serving	Calories from Fat 0
	Daily Value*
Relaxation	Yes
Affordability	Yes
Mobility	Yes
Accessibility	Yes
Good Customer Service	Yes
Local Economic Impact	Yes
carbon emissions ↓%	• stress ↓%
fossil fuels ↓%	• congestion ↓%
*Daily Values are based on 1 ride. Your daily values may be higher depending on the number of rides taken.	

User Guide

VISIT OUR WEBSITE AT WWW.RIDEGOTRANSIT.COM TO EXPLORE MOBILE FARE OPTIONS, FIND THE LATEST DETOUR INFORMATION AND VIEW PRINTABLE MAPS OF EACH ROUTE.

FOLLOW US ON FACEBOOK AND INSTAGRAM AND DOWNLOAD THE GO TRANSIT APP FOR BUS TRACKING AND ROUTE INFO



This User Guide is a summary of basic information regarding GO Transit bus service. For more detailed information regarding the service, please feel free to contact GO Transit.

Fares

Adult (Ages 6-59)	\$2.00
Reduced Fare (Age 60+ or with a qualifying disability) ¹	\$1.00
Disabled Veterans (w/ DVA Service Connected ID) ¹	FREE
Kids (ages 5 and under) ²	FREE

***Riders can still pay with cash but will not get the benefits of fare capping or transfers.**

¹ To qualify for reduced or free fares, riders must show the applicable form of ID.

² Up to 3 children (age 5 and under) per fare paying rider are eligible to ride free of charge.

Fare Capping

Earn free rides with fare capping once you reach a certain number of fares each day or month with the Umo app or WisGo card.

Daily	\$4
Daily Reduced	\$2
Monthly	\$40

- WisGo cards are sold at the GO Transit Offices, City Hall and the Oshkosh Public Library.
- Visit www.rideGOTransit.com or call 920.232.5340 for more information about fares.

Hours of Service

GO Transit buses operate from Monday through Saturday. See table below for hours of operation by route and where each route begins & ends daily service.

Route	Hours of Operation	Beginning & Ending Point
1	6:15 AM - 6:45 PM	1850 Bowen
2	6:15 AM - 6:45 PM	Smith/North High
3	6:15 AM - 6:15 PM	New York & Wisconsin
4	6:15 AM - 6:15 PM	1850 Bowen
5	6:15 AM - 6:45 PM	West Transfer Point
6	6:15 AM - 6:45 PM	Walmart
7	6:15 AM - 6:15 PM	West Transfer Point
8	6:15 AM - 6:45 PM	Mineshaft
9	6:15 AM - 6:45 PM	Walmart

Notes:

- There is no bus service on the following holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas, or days celebrated as such.



Safe Riding

For your safety, please keep in mind the following policies. Thanks for being a safe rider!

- Always follow the bus driver's instructions. Our professional drivers are trained to make everyone's trip safe and convenient.
- Respect other riders. This includes no foul/offensive language, fighting, vandalism, littering, tobacco use and e-cigarette use.
- No food or drinks in open containers are allowed on the bus.
- No weapons or firearms are allowed on the bus.
- Don't cross the street in front of the bus when you get off. Always wait for the bus to leave before crossing.
- Please offer the front seating area to seniors and passengers with disabilities.
- Please be seated. If no seats are available, move to the rear of the bus and hold onto the rails. If standing, do not stand in front of the yellow line located on the floor near the driver.

Strollers & Carts

- Riders may bring aboard strollers and carts. This equipment must have the ability to be folded and be kept clear of aisles and doorways aboard buses.
- Passengers must be able to safely board and carry all carry-ons or personal belongings in one attempt.
- Seniors and customers with disabilities have priority use of the Priority Seating area aboard buses. If these seats are not in use, open strollers may be parked in this area. Please yield this space if a customer with disabilities, a senior, or a person using a mobility device wishes to board.
- Children in an open stroller should be seated and secured in the stroller before boarding the bus
- No hazardous materials are allowed on the bus



Service Animals & Pets

- As required by the Americans with Disabilities Act, GO Transit permits service animals to accompany individuals with disabilities on vehicles and facilities. A service animal is defined as animal trained to provide assistance to an individual with a disability. The handler of the service animal must be able to maintain control of the animal and ensure that it does not threaten the safety of other riders.
- Beyond service animals, GO Transit also permits the transport of small animals that are caged and fit on the rider's lap.

Contact GO Transit

Please contact GO Transit when you have a question, comment or suggestion. We would be happy to help plan your trip or provide any other information that will make your trip easier.

Call: **(920) 232-5340**
Email: **transit@oshkoshwi.gov**
Mail: **GO Transit**
926 Dempsey Trail
Oshkosh, WI 54902
Visit: **www.rideGOTransit.com**

GO Transit Office

GO Transit's Office is located at 926 Dempsey Trail (on Route 6). Office hours are Monday - Friday from 8:00 AM - 4:30 PM. GO Transit's Office is closed during holidays observed by the City of Oshkosh.

Hearing impaired passengers may contact GO Transit by using the Wisconsin Telecommunications Relay System (WTRS). The numbers for the WTRS are: Nationwide: 711, TTY: 800-947-3529, and Speech to Speech: 800-833-7637.

Upon request, GO Transit will provide materials, including maps and policies, in an accessible format to the best of its ability.

Other Information

Bike 'N Ride

All GO Transit buses are equipped with a bike rack. This service is available year round on all GO Transit bus routes. There is no additional fare when the bike rack is used.

For more information on how to use the bike racks, please visit our website at www.rideGOTransit.com.



Accessibility

Each bus is equipped with accessible features, including: kneeling capability (bus lowers to make the first step easier), a ramp for wheelchair boarding, on-board wheelchair securement areas, and stop announcements by the driver. GO Transit drivers are trained to safely secure wheelchairs. While onboard, mobility devices, such as wheelchairs and scooters, are secured using the proper four (4) point securement.

Lost & Found

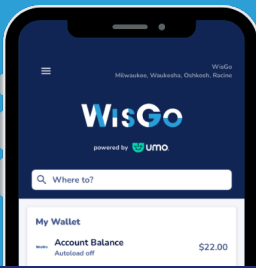
If you have lost an item on the bus or at other GO Transit facilities, call our information number 920.232.5340. Articles that are found are held at the GO Transit Office (926 Dempsey Trail) for 30 days, except perishables. Lost bikes are transferred to the Oshkosh Police Department after 24 hours.

Title VI Notice

GO Transit is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended ("Title VI").

If you believe you have been subjected to discrimination, you may file a written complaint with GO Transit – Attn: Title VI Complaints, 926 Dempsey Trail, Oshkosh, WI 54902. Contact GO Transit for additional info on Title VI obligations.

Plan your trip.
Track your bus.
Pay your fare.



Download the **UMO** app today!

Ride GO Transit with the Umo™ app!

Scan the QR code to download the Umo app and select "WisGo" from the menu to get started today!



Downtown Transit Center (110 Pearl Avenue)

GO Connect

GO Connect is a new, microtransit service that will provide flexible scheduling to and from the Oshkosh Downtown Transit Center and the Neenah Transit Center during GO Transit bus service hours. Riders will schedule trips in-advance and will travel in vehicles shared with other passengers. The cost of each one-way trip will be \$5.00. Exact fare is required. Drivers cannot provide change. GO Connect one-way passes are also available on the Token Transit App. Call GO Connects vendor, City Cab at 920.235.7001 by 4:30 pm the day before desired travel.

All routes, schedules, policies and fares are subject to change.

Paratransit - GO Plus

Paratransit service is provided for individuals with disabilities that are unable to board, ride or alight a bus; or when environmental or architectural barriers prevent an individual with disabilities from getting to or from a bus route stop. Paratransit is a shared-ride, demand response sedan or lift/ramp-equipped van service.

Our paratransit service is called GO Plus. GO Plus also offers other programs for low-income workers and seniors. Contact GO Transit for more information on available programs, qualifications and how to apply.



Other Transportation

Provider	Phone number
Cabulance Inc	(920) 426-3900
Fond du Lac Transit	(920) 322-3650
Kobussen Buses LTD.	(920) 303-2269
Lamers Bus Lines	(800) 236-1240
Oshkosh City Cab	(920) 235-7000
Valley Transit	(920) 832-5800

RIDING IS EASY

1 Plan Your Trip...

Use the Route Map on the reverse side to determine which route is closest to your origin and destination point.

Tip #1: Use Google Transit to plan your trip. This app can be found on GO Transit's website

(www.rideGOTransit.com) or through Google Maps.

Tip #2: If you are a first-time bus rider, feel free to call GO Transit at 920.232.5340. We would be happy to help.

2 Check The Schedule...

Each route on the map includes lettered timepoints which indicate when the bus will reach key points along the route. Each route's timetable provides the bus's arrival times at each lettered point. Use this information as a reference to determine what time you should arrive at your bus stop.

Tip: It's a good idea to arrive at your stop 3-5 minutes early.

3 Catch Your Bus...

As the bus approaches, stand ready at your stop and get your fare or transfer ready. Also, be sure to check the route name and number, which appears above the windshield and on the side of the bus. If your destination requires you to transfer, ask your driver for a transfer slip as you board your first bus. See "Transfers" above for more info.

4 Enjoy Your Ride...

About a half block before your stop, use the pull cord located along and above each window to signal the driver to stop. If another passenger has signaled your stop, do not ring again.

Tip: Feel free to ask the driver any questions you may have when boarding or exiting the bus or while at the Downtown Transit Center.



Route Timepoints & Departure Times
The timepoints listed by route below show approximate departure times from selected bus stops along each route. These locations, called "timepoints," are indicated with letters (such as **A**) on both the time tables and map below. Find the timepoint nearest your stop, and use the route times listed below to estimate your departure or arrival time. If your bus stop is between timepoints, you can estimate what time to catch the bus by locating the timepoints before and after your stop. For more info, please see the User Guide on the reverse side of this map.

Bus Stops
The black dots along each route are the locations of bus stop signs. It is important to wait for the bus at a sign location to ensure safe and effective service. Look for the blue and white GO Transit signs. It's a good idea to arrive at your bus stop at least five minutes early. Routes operate on a 30 minute frequency, which means the bus serves each bus stop every 30 minutes. Times shown below are approximate and can be affected by traffic and road conditions. To download individual route maps, visit www.rideGOTransit.com.

1 BOWEN/HAZEL

A	1850 Bowen	:15 :45
B	Hazel & Siewert	:19 :49
C	Otter & Mill	:23 :53
Leaving Downtown Transit Center		:30 :00
D	Court & Otter	:33 :03
E	Bowen & New York	:37 :07

*When school is in session, a second bus will be added to Route 1 on the 4:00 PM trip to meet the additional demand and provide extra room for riders.

2 MAIN/JACKSON

A	North High	:15 :45
B	Church & Franklin	:25 :55
Leaving Downtown Transit Center		:30 :00
C	Main & Lincoln	:34 :04
D	Main & Murdock	:38 :08

*When school is in session, a second bus will be added to Route 2 on the 3:30 PM trip to meet the additional demand and provide extra room for riders.

3 NEW YORK/HIGH

A	New York & Wisconsin	:15 :45
B	High & Osceola	:20 :50
Leaving Downtown Transit Center		:30 :00
C	Mt. Vernon & Parkway	:33 :03
D	Custer & Mt. Vernon	:37 :07

4 MURDOCK/LOGAN

A	1850 Bowen	:15 :45
B	W. Fernau (mid-block)	:22 :52
C	North High	:32 :02
D	Murdock & Main	:37 :07

5 SAWYER/TAFT

A	West Transfer Point	:15 :45
B	Witzel & Knapp	:20 :50
Leaving Downtown Transit Center		:30 :00
C	Oshkosh Senior Center	:36 :06
D	Sawyer & Coolidge	:39 :09

6 WITZEL/9TH

A	Walmart	:15 :45
B	9th & Ohio	:21 :51
Leaving Downtown Transit Center		:30 :00
C	Fox Valley Tech College	:34 :04
D	West High	:37 :07

7 WASHBURN/KOELLER

A	West Transfer Point	:15 :45
B	2351 Westowne Ave	:25 :55
C	Walmart	:30 :00
D	Target	:37 :07

DMV Service Center: Serviced by request only.

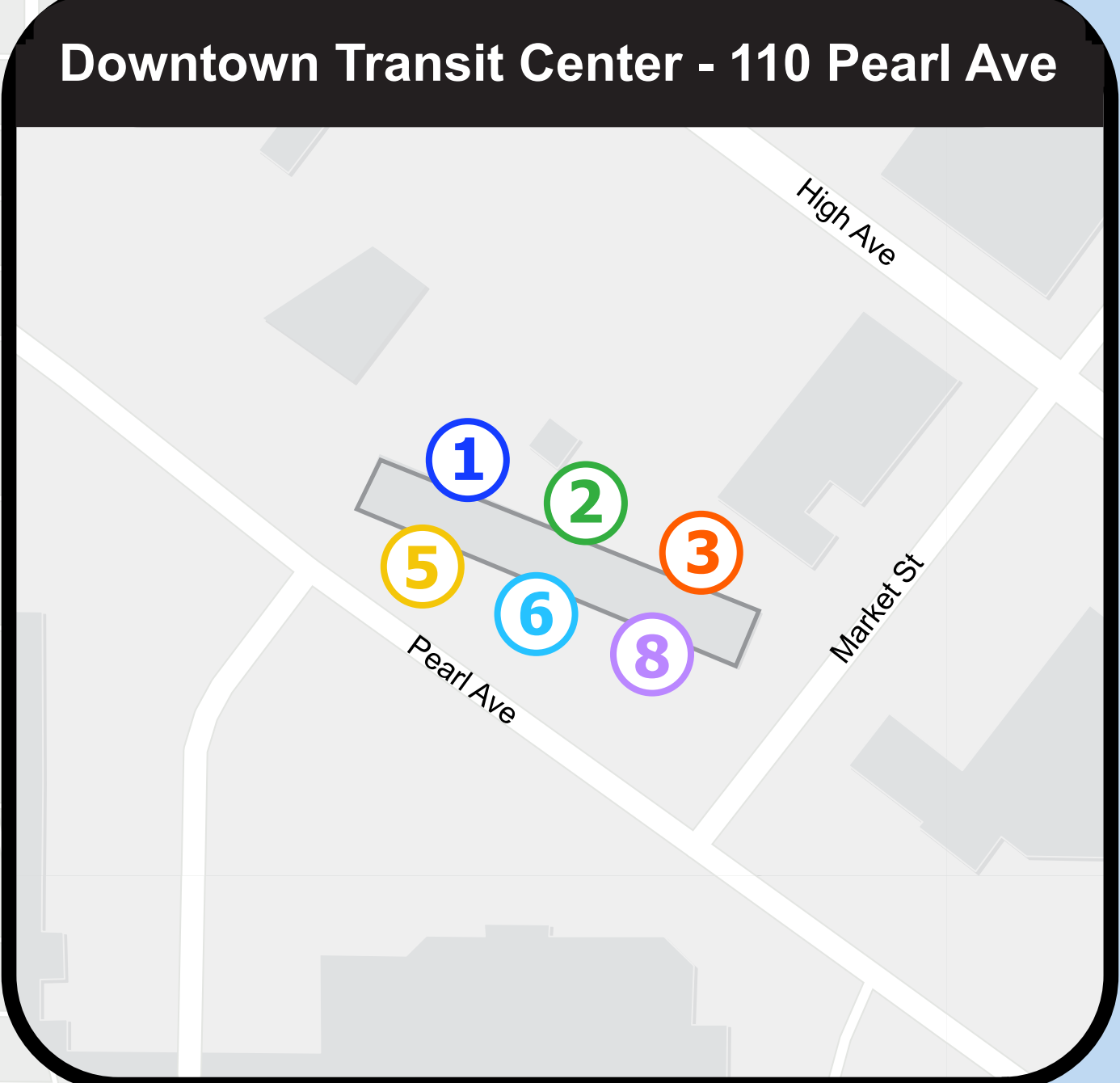
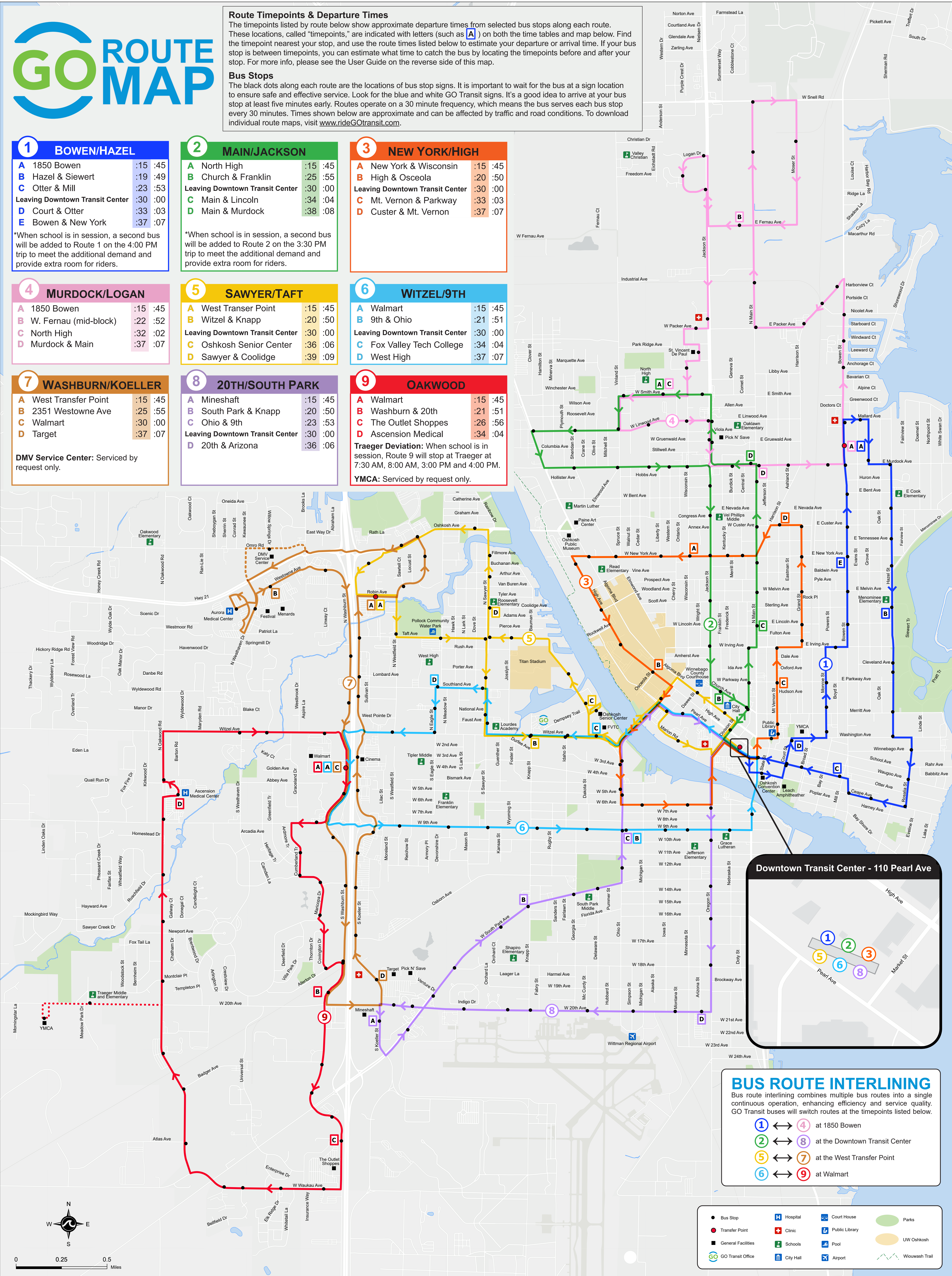
8 20TH/SOUTH PARK

A	Mineshaft	:15 :45
B	South Park & Knapp	:20 :50
C	Ohio & 9th	:23 :53
Leaving Downtown Transit Center		:30 :00
D	20th & Arizona	:36 :06

9 OAKWOOD

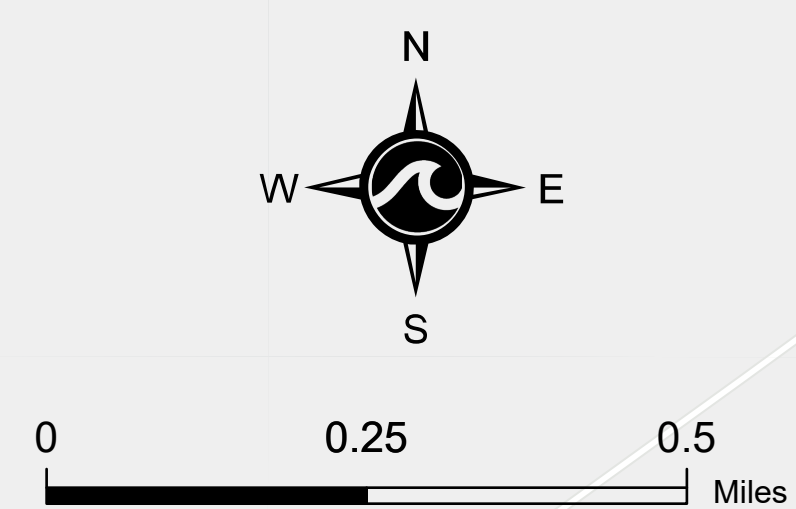
A	Walmart	:15 :45
B	Washburn & 20th	:21 :51
C	The Outlet Shoppes	:26 :56
D	Ascension Medical	:34 :04

Traeger Deviation: When school is in session, Route 9 will stop at Traeger at 7:30 AM, 8:00 AM, 3:00 PM and 4:00 PM.
YMCA: Serviced by request only.



BUS ROUTE INTERLINING
Bus route interlining combines multiple bus routes into a single continuous operation, enhancing efficiency and service quality. GO Transit buses will switch routes at the timepoints listed below.

1 ↔ 4	at 1850 Bowen
2 ↔ 8	at the Downtown Transit Center
5 ↔ 7	at the West Transfer Point
6 ↔ 9	at Walmart



Legend:

- Bus Stop
- Transfer Point
- General Facilities
- GO Transit Office
- Hospital
- Clinic
- Schools
- City Hall
- Court House
- Public Library
- Pool
- Airport
- Parks
- UW Oshkosh
- Wauwass Trail