

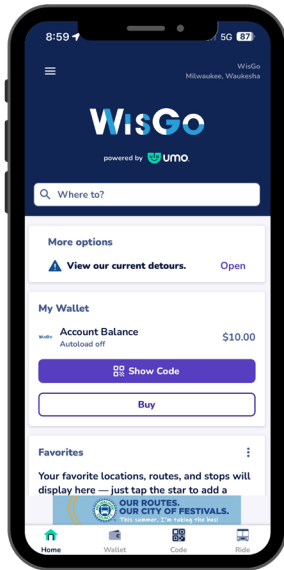
## A Better Way to Pay.

Board quickly with **WisGo** in the Umo app or with the **WisGo** card. No more purchasing daily, weekly or monthly passes. With a **WisGo** account, you'll be able to load money onto your account and it will be immediately available for use through the Umo app or a **WisGo** card.

### Umo app

Use our mobile app to pay your fare with Apple Pay, Google Pay, credit card or debit card.

Download the Umo app here:



### WisGo Card

#### Buy + Reload

You can buy or reload a WisGo card at our GO Transit Office, City Hall or the Oshkosh Public Library. More locations coming soon!

#### Reload Only

WisGo cards can be loaded online at UmoPass.com or in person at several convenient locations. See the list here:



### Cash

Cash will always be an option. Transfers and fare capping do not work with cash.

## Frequently Asked Questions

### *I purchased my fare on the Umo app. Now what?*

Paying for your ride with the Umo app uses a Quick Response (QR) code linked to your Umo account once you purchase your fare. Simply scan the QR code at the validator.

### *What is fare capping?*

Instead of purchasing daily, weekly or monthly passes, the WisGo system deducts fare value from your account for each trip. You will never pay more than the stated amount. Transfers are still free.

### *How will I know if my fare is accepted by the validator?*

You will hear a happy chime and green light if your code is accepted or a buzz and a red light if your code is not accepted.

### *Is my fare increasing?*

No. Single reduced fare rides will be \$1.00 with a 90-minute transfer. Single regular fare rides will be \$2.00 with a 90-minute transfer. Cash riders will not receive a free transfer.

### *What if I lose my WisGo Card?*

Register your card at UmoPass.com to get lost-card protection. If your card has been lost or stolen call us at 920.232.5340 for assistance.



**926 Dempsey Trail  
Oshkosh, WI 54902  
920.232.5340  
rideGOtransit.com**



# Let's GO With WisGo

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920.232.5340  
rideGOtransit.com

**Effective: September 2024**

# Easy. Flexible. Affordable.

Starting September 2024, GO Transit will join a list of major metros when it introduces riders to fare capping on all GO Transit routes. **WisGo**, the new fare collection system, allows riders to pay as they go—ultimately saving them money the more they ride, while eliminating the need to purchase daily, weekly or monthly passes. GO Transit riders will have through December 2024 to transition from the current system to **WisGo**.

## Get Started with WisGo Today

Download the Umo app from the  
App Store or Google Play

- Add your device to your account.
- Load value into your virtual wallet  
(Apple Pay, Google Pay, credit card, debit card).
- Buy your fare, and come ride the bus with GO Transit!



OR

Get a WisGo card

- WisGo regular fare cards can be purchased at GO Transit, City Hall or the Oshkosh Public Library for \$2.00. *WisGo regular fare cards will be available for free until December 31, 2024.*
- Visit [rideGOtransit.com](https://rideGOtransit.com) to see all purchase and reload locations.
- Reduced fare riders can download the application online or contact GO Transit at 920-232-5340 or [transit@oshkoshwi.gov](mailto:transit@oshkoshwi.gov) for more information.

## Understanding Fare Capping Ride More. Save More.

Earn free rides with fare capping once you reach a certain number of fares each day, week or month with the Umo app or WisGo card. You will always get the best price possible. Instead of purchasing daily, weekly or monthly passes, our new system will deduct stored value for the amount of one ride each time you ride (\$2 for regular fare, \$1 for reduced fare).

### 1. Pick Your Payment Type

Fare capping only works if you use the same payment type for all rides - WisGO card or UMO app.

### 2. Pay Your Fare

GO Transit will get you where you need to go and Umo will track your fares. Daily (6:15 am-6:45 pm), weekly (calendar week, Monday–Saturday, and monthly (calendar month 1<sup>st</sup>–31<sup>st</sup>).

### 3. Enjoy Free Rides

Once you've hit the daily, weekly or monthly max—all rides are free for the rest of that time period. With fare capping you will never pay more than \$4 a day with the adult regular fare and \$2 a day for the reduced fare.



## Regular Fare

**\$2.00** PER RIDE

You'll Never Pay More Than:

\$4 Daily | \$24 Weekly | \$40 Monthly

## Reduced Fare

For riders ages 60+ and those with qualifying disabilities.

Application required to qualify for reduced fare.

Children 5 and under ride free.

**\$1.00** PER RIDE

You'll Never Pay More Than:

\$2 Daily | \$12 Weekly | \$40 Monthly

## OASD Students K-12 ride for FREE!

Students in grades 6-12 are required to have a WisGo Student Bus Pass. Please call us at 920.232.5340 for more information.

**WisGo**

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