

POLLOCK COMMUNITY WATER PARK
WEATHER CLOSING PROCEDURE
Revised: January 24, 2025

IMPORTANT NOTE: During the weeks of July 22 and July 29, (M-TH only), the decision will be made if lessons will occur at PCWP or at West by 7:00AM. ORD Staff will make this decision and notify Jenny.

9:45 AM The decision will be made if we will be closed for lap swim (11:00 AM) and/or open swim (12:00 PM). The Manager-On-Duty will notify the Head Guard by 10:00 AM so they are able to notify their staff by 10:15 AM. The Manager-On-Duty shall report to the water park to call off their staff. At this time the Manager-on-Duty will call Jenny (920-410-8610) and the Head Guard will call Veronica (920-424-0242 or 920-213-2184) and let them know the decision that has been made. At this time we may choose to close just for lap swim or for lap swim and the opening of the water park. If the decision is made to close for lap swim, we will re-evaluate the situation at 11:00 AM for open swim. If the decision is made to delay the opening of the water park we will re-evaluate the situation at 2:00 PM. If the decision is made that we will be closed for lap swim all staff should remain available and will be contacted by 11:15 AM to report to work for a 12:00 PM opening.

11:00 AM If there is any negative weather (cold, rain, and/or thunderstorms) at this time, an evaluation/assessment shall be made as to the continuation of the opening of the water park. If the air temperature is above 65 degrees and no threatening weather (lightning, thunder, the weather is “on-and-off”), the park shall remain open for the entire afternoon session. (Note: if there is any *doubt* about a decision, the Manager-On-Duty shall call the Revenue Facilities Manager).

2:00 PM If the water park was closed at 11:00 AM, an evaluation/assessment shall be made to decide whether the park will reopen at 3:00 PM. The park shall remain closed if any negative weather of cold, rain, and/or threat of thunderstorms still exists. The Manager-On-Duty shall base the closing of the water park for the evening session on outside weather observations plus thorough monitoring of all internet radar’s and weather reports for the remaining operating hours of the day.

The Manager-On-Duty and the Head Guards will contact their staff and let them know the decision that has been made.

3:00 PM Once the decision has been made to open the water park at this time the park shall remain open until 7:00 PM. If there is any indication of negative weather, a final evaluation/assessment shall be made as to the continuation of the evening session. Like the afternoon session, if the air temperature is above 65 degrees and no threatening weather (lightning, thunder, etc.), the park shall remain open for the entire evening session.

IMPORTANT NOTES

If there is concern about any negative weather that may occur (or is occurring) outside of the above time lines (severe weather at 3:00 PM, for example) then the Manager-On-Duty shall confer with; first, Revenue Facilities Manager, Jenny (920-410-8610) and second, Asst. Parks Director, Chad (920-723-2371). For the most part, though, the above normal time tables shall be followed with regard to decisions about closing the water park.

If lightning and thunder occurs, patrons shall be asked to leave the pool waters and decks and shall be escorted to appropriate inside changing areas for safety. Managers will rope off areas which patrons need to stay behind for safety and will be supervised. The Rule-of-Thumb to follow is that the water park shall be “shut-down” for thirty (30) minutes after every lightning and/or thunder occurrence.

If a decision is made to close the water park at 3:00 PM, all existing patrons will be given a Courtesy Pass for a return visit on another day. ONLY day pass holders will be issued a Courtesy Pass.

If at any time during the day the air temperature decreases below 65 degrees or the patron count is less than 25,(except during AM/PM lap swim), the Manager-On-Duty along with the Head Guard shall make a decision to close the water park for the session. If it appears that the weather may not change (that weather will warm up later in the day) the Manager shall confer with the Revenues Facilities Manager and/or Assistant Parks Director about closing the park for the rest of the day.