

# **City of Oshkosh** Tax Billing and Collection Information

- 1. Tax Collector Name: City of Oshkosh
- 2. Phone: 920-236-5025
- 3. Fax: 920-236-5039
- 4. E-Mail: tax@ci.oshkosh.wi.us
- 5. What are your business hours? 8:00 am 4:30 pm M-F
- 6. Is your office open year round? Yes
- 7. Street Address: 215 Church Ave, Oshkosh WI 54901
- 8. PO Box: PO Box 1130, Oshkosh WI 54903
- 9. Which address would you like tax payments sent to? <u>Multi-Property Tax Payments</u>

Beginning December 9, 2019, the City of Oshkosh will be accepting payments for property taxes for multiple properties at the following website: <u>https://www.govtechtaxpro.com/</u>

If you have multiple properties greater than 2,500 properties and have a User Id, you are able to login and process your payment. If you do not have a User ID, a request for a User ID and password shall be obtained from the following email address <u>Support@govtechservices.com</u>.

If you have multiple properties more than 10 but less than 2,500 properties, you will need to request a User ID and password from the following email address <u>Support@govtechservices.com</u>.

- 10. Will you send electronic file to Banks/Escrow Companies/ect upon receipt of our bill request? No, Refer to item #9
- 11. If so, whom should we contact:

Refer to item #9

# 12. Please provide tax installments due date and penalty date?

Property taxes are payable in various options depending on the type and amount. Personal property taxes and special charges are payable on or before January 31 in full. Real estate taxes are payable in full by January 31 or in four installments on or before January 31, March 31, May 31, and July 31. Real estate taxes not paid by July 31 are purchased by the County as part of the August tax settlement.

Delinquent personal property taxes remain the collection responsibility of the City.

# 13. Is there a fee to provide amounts? If so, what is the fee per tax amount/request

All tax information can be obtained at <u>https://www.govtechtaxpro.com/\_</u>OR <u>https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx</u> For the City website, please enter just the parcel number to search for information.

# 14. Do you have a duplicate bill fee?

Copies of bills can be obtained free of charge at the following website: <u>https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx</u> For the City website, please enter just the parcel number to search for information.

#### 15. Do you have a limit of items paid per check? If yes, how many?

We do not accept checks or paper files from Banks/Escrow Companies, they need to pay via website with a wire or ACH. <u>https://www.govtechtaxpro.com/</u> <u>Paper files will be returned and unprocessed.</u>

## 16. Do you accept US postmark?

Payments are posted when received per City Ordinance. We do not accept checks or paper files from Bank/Escrow Companies, they need to pay via website with a wire or ACH. <u>https://www.govtechtaxpro.com/ Paper files will be returned and unprocessed.</u>

## 17. Payments Preferred: Wire, ACH or Check

We do not accept checks or paper files from Escrow Companies, they need to pay via website with a wire or ACH. <u>https://www.govtechtaxpro.com/ Paper files will be returned and unprocessed.</u>

#### 18. Are metered mail/Overnight mail considered postmark?

Payments are posted when received per City Ordinance. We do not accept checks or paper files from Escrow Companies, they need to pay via website with a wire or ACH. <u>https://www.govtechtaxpro.com/ Paper files will be returned and unprocessed.</u>

19. How do you handle overpayments?

The refund will be mailed to the owner of record.

20. How do you handle short payments?

Payments are applied to the tax bill, it's the property owner's responsibility to ensure payments are paid in full. Information is available at the following website: <u>https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx</u> For the City website, please enter just the parcel number to search for information.

- 22. Who collects your delinquent taxes? Winnebago County after July 31
- 23. Do you or the county have a website? If so, what is the address of the website <u>https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx</u> For the City website, please enter just the parcel number to search for information.
- 24. Does the website provide current tax amounts? Yes <a href="https://www.govtechtaxpro.com/">https://www.govtechtaxpro.com/</a> this is the website to submit payments and is updated nightly. <a href="https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx">https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx</a> For the City website, please enter just the parcel number to search for information. This is real time data.
- 25. How often is the website information updated? It is a real time system. <u>https://www.govtechtaxpro.com/</u> - this is the website to submit payments and is updated nightly.

<u>https://www.ci.oshkosh.wi.us/OnlineBillPay/Default.aspx</u> For the City website, please enter just the parcel number to search for information. This is real time data.

26. Please provide any other agencies you are collecting for: NONE